
Withdrawal License - WCG B.V.

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Date Thu 2025-10-09 6:11 PM
To egl-applications <egl-applications@cga.cw>
Cc Compliance <compliance@xcm.cw>

 1 attachment (140 KB)

Official Termination and Withdrawal of CGA License Notice - WCG BV.docx.pdf;

Dear CGA Team,

Attached please find the company's official gaming license withdrawal request for your further handling.

Operator confirmed that on the 18th of September 2025, it has ceased receiving deposits and supporting game play (only withdrawal feature was enabled after successful login).

On 23rd September 2025, the domains were ultimately closed (no logins allowed) with a closure notice advising players that have an available balance that they would be contacted to withdraw their funds.

Subsequently, a push payment was completed to refund all player balances, irrespective of the amount, to every player including those that have not made a request. For any players whose payment details are not updated, an email has been sent again requesting withdrawal and to provide details so that their account balance can be transferred to them. To date, 90% of balances have been settled successfully.

The operator furthermore confirmed that to date there are no further pending claims made by players. The Company maintains a liability with a number of players who still hold an available cash balance, due to players not having adequate banking information for funds to be sent, or funds have been returned to the operator due to player's bank accounts being closed. The operator is contacting these players regularly to provide further KYC to complete the payouts and will continue to contact the players with cash balances during the liquidation period of the company.

We would appreciate to receive your feedback and the confirmation of the license withdrawal.

Thank you.

Kind regards,

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